



Community Legal Aid SoCal

Advocates for Justice in Orange and Los Angeles Counties

ACCESSING HEALTH CARE DURING COVID-19

HOW WE CAN HELP

Community Legal Aid So Cal is a non-profit organization that provides free, quality legal services on a variety of issues:

- Family
- Housing
- Health
- Safety & Protection
- Immigration
- Economic Opportunity
- Domestic Violence
- Elder Abuse

For legal help, please call our main hotline Monday through Thursday 9am-6pm and Friday 9am-12pm at **800-834-5001**. For health related assistance, the health hotline is open Monday through Friday, 9am until 5pm.

Community Legal Aid SoCal's Health Consumer Action Center (HCAC) provides free assistance to clients who qualify for services related to healthcare coverage and health service access issues.

We help with the following health care programs:

- Covered California Plans
- Cal Medi-Connect Plan in Orange County (called OneCare Connect)
- Medi-Cal
- Medicare
- Medical Services Initiative Program (County Safety Net Program)
- Private Health Insurance Plans
- HCAC is the Ombudsman for OneCare Connect

If you are experiencing a problem with eligibility, benefits, or services, please contact us.

ACCESS DURING COVID-19

As of March 16, 2020, the California Department of Health Care Services (DHCS) has instructed all California counties to suspend processing Medi-Cal annual renewals and redeterminations of Medi-Cal eligibility that would discontinue or reduce Medi-Cal coverage during this emergency period, including assessing new Shares of Cost. On October 2, 2020, the Department of Health and Human Services (HHS) issued a renewal of the COVID-19 public health emergency (PHE) for a full 90-day extension through January 21, 2021.

This means that people with Medi-Cal should not have their Medi-Cal benefits terminated or reduced during the current emergency period (Covid-19 Moratorium). Medi-Cal renewals and redeterminations will be processed once the Covid-19 Moratorium ends.

As of March 18, 2020, the House Resolution (H.R.) 6201 Families First Coronavirus Response Act, Section 6004, authorized State Medicaid Programs to provide access to coverage for COVID-19 diagnostic testing, testing-related services, and treatment services, including all medically necessary care at no cost to the individual.

CONTACT COMMUNITY LEGAL AID SO CAL IF YOU ARE EXPERIENCING ANY PROBLEMS WITH YOUR HEALTH CARE COVERAGE. CALL 800-834-5001.